

On page 8, after line 21, insert the following paragraph:

--Although the present invention has been described with reference to specific embodiments, those of skill in the art will recognize that changes may be made thereto without departing from the spirit and scope of the invention as set forth in the hereafter appended claims.--

On page 12 (last page), cancel lines 1-3 and substitute the following centered heading therefor:

--ABSTRACT OF THE DISCLOSURE--

On page 12, line 5, cancel "Program-controlled" and substitute therefor --A program-controlled--.

On page 12, line 5, cancel "(1)".

On page 12, line 7, cancel "(8)".

On page 12, line 9, cancel "said" and substitute therefor --with--.

On page 12, line 11, cancel "(7)".

On page 12, line 12, cancel "(1)".

On page 12, line 13, cancel "(7)".

On page 12, line 15, cancel "(8)".

On page 12, line 17, cancel "(6)".

On page 12, line 18, cancel "(1)".

On page 12, line 19, cancel "(8)".

On page 12, line 20, cancel "(6)".

In the Claims:

On page 9, cancel line 1, and substitute the following left-hand justified heading therefor:

--We Claim As Our Invention:--

Please cancel claims 1-11, without prejudice, and substitute the following claims therefor:

12. A program-controlled apparatus, comprising:
a hardware device for performing a particular function in the program-controlled apparatus;

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a controller, program-controlled by a piece of system software, for controlling the hardware device; and

a memory, permanently connected to the controller locally, for storing individual user data defining a respective user's possible scope of use of the program-controlled apparatus, the controller controlling the hardware device only within the scope of use defined by the individual user data.

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cont

13. A program-controller apparatus as claimed in claim 12, further comprising:

10 a central control unit and a database as the controller which provide operating data for the system software, the central control unit accessing the individual user data stored in the memory and, on the basis of the individual user data, reading out particular operating data stored in the database which corresponds to the respective user's possible scope of use of the program-controlled apparatus, and driving the hardware device on the basis of the operating data.

14. A program-controlled apparatus as claimed in claim 13, wherein the memory is incorporated in a back plane of the central control unit.

15. A program-controlled apparatus as claimed in claim 13, wherein the database is part of the system software.

16. A program-controlled apparatus as claimed in claim 13, wherein the operating data stored in the database defines all service features offered by the program-controlled apparatus.

17. A program-controlled apparatus as claimed in claim 16, wherein the individual user data stored in the memory defines the service features offered by the program-controlled apparatus which are only accessible to the respective user.